Identity and Access Management

The challenge

The erosion of the traditional IT perimeter and the targeting of applications and users by hackers, has resulted in identity security becoming a critical protective function for most organisations. In fact, identities, and their authorisations, are now the basis of almost all business processes, regardless of whether the identity is an internal employee, a partner, a customer or a machine. Now there is no IT without security, and no security without identity.

This means that all digital transformation, the use of the cloud and new security architectures such as SASE and Zero Trust, all rely on the secure and effective management of identities. It also means that all identity information, but especially privileged identities, are also now a viable target for hackers.

With additional challenges such as employee turnover, functional reorganisation and increasingly agile project delivery demanding fast, automated provisioning processes that must meet regulatory and security requirements, the implementation of a robust and reliable Identity and Access Management (IAM) solution has become a high priority for most companies.

Service overview

At Computacenter we help our customers to establish reliable, scalable and secure methods with which to validate and assign authorisation requests as well as designing, architecting and implementing MFA solutions and other user identity authorisation methods.

We enable organisations to protect the privileged accounts of administrators, developers and systems and map the digital identities in certificates. We also ensure that there is a focus on the protection of "machine identities" with secrets management and key management solutions for encryption keys.

Service summary

Access management	For workforce user and consumer
Privileged access management	Human and non-human identities
Identity governance and administration	Identity creation, modification, rights and roles assignment, identity deletion
Public key infrastructure	Configure and manage all certificates
	Vendor assessment and selection, technology sourcing, strategic consultancy, maturity assessment, architectural concepts, solution design and build, solution deployment, technology platform operation.

To understand more about how Computacenter can support your organisation with Identity and Access services, please contact us at securityenquiries@computacenter.com.

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Identity and Access Management

Service detail

Service offerings	Access management	Consumer IAM	Identity governance assessment	Privileged access management	IGA design and build	Public key infrastructure	Managed NW access and identity	Certificate management
Consulting and advisory services	✓	✓	✓	✓	✓	✓		✓
Implementation, design and architecture	✓	✓		✓	✓	✓		✓
Optimisation of processes and operational delivery	✓		✓	✓	✓			✓
Solution operation model and engineering resource	✓	✓		✓	✓	✓		✓
PoC and PoV services	✓	✓			✓	✓		✓
Rollout and implementation	✓	✓		✓	✓	✓		✓
Vendor and market assessment	✓	✓	✓	✓		✓		✓
Managed services				✓			✓	

Technology sourcing partners

CYBERARK · EJBCA by Keyfactor · Microsoft · okta · ONE IDENTITY by Quest · PingIdentity · SailPoint · THALES

Analyst recognition

iSG Provider Lens — 2024 Quadrant
Cybersecurity – Solutions and Services
Technical Security Services
Leader, U.K.

iSG Provider Lens — 2023 Quadrant
Cybersecurity - Solutions and Services
Strategic Security Services
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