

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Computacenter (UK) Limited
Hatfield Avenue
Hatfield Business Park
Hatfield
AL10 9TW
United Kingdom

Holds Certificate Number:

ITMS 509739

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The provision of IT Managed Services.

For and on behalf of BSI:

Matt Page, Managing Director Assurance - UK & Ireland

Original Registration Date: 2007-12-07

Latest Revision Date: 2024-01-24

Effective Date: 2023-02-08

Expiry Date: 2026-02-07

Page: 1 of 3



...making excellence a habit.™

Certificate No: ITMS 509739

Location	Registered Activities
Computacenter (UK) Limited Hatfield Avenue Hatfield Business Park Hatfield AL10 9TW United Kingdom	Availability Management, Capacity Management, Change Management, Major Incident Management, Problem Management, Release Management, Service Asset / License Management, Configuration Management, IT Service Continuity Management and UK-wide Customer Services / Service Management.
Computacenter (UK) Limited Caldecotte Lake Business Park Building 7, Lake Drive Caldecotte Milton Keynes MK7 8JU United Kingdom	Global Service Desk.
Computacenter (UK) Limited Phoenix House Colliers Way Nottingham NG8 6AT United Kingdom	Global Service Desk, IT Service Continuity Management.
Computacenter (UK) Limited 3 Hawke Street Sheffield S9 2SU United Kingdom	Global Service Desk.
Computacenter Services & Solutions (Pty) Ltd Klein D Aria Estate 97 Jip de Jager Drive Bellville Cape Town 7535 South Africa	Global Service Desk, Problem Management, Availability Management, Change Management and Release Management.
Computacenter Services (Iberia) SLU Carrer de Sancho de Àvila 52-58 Barcelona 08005 Spain	Global Service Desk.

Original Registration Date: 2007-12-07

Latest Revision Date: 2024-01-24

Effective Date: 2023-02-08

Expiry Date: 2026-02-07

Page: 2 of 3

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

Certificate No: ITMS 509739

Location	Registered Activities
Computacenter Services (Malaysia) Global Service Desk Sdn Bhd (1014427-H) Level 12 Tower 4 Puchong Financial Corporate Centre Kuala Lumpur 47100 Malaysia	Global Service Desk.
Computacenter AG & Co. oHG Mariendorfer Damm 1-3 Berlin 12099 Germany	Service Desk, Major Incident Management (MIM), Problem Management, Asset Management
Computacenter AG & Co. oHG Parsevalstr. 9 Erfurt 99092 Germany	Major Incident Management (MIM), Change, Problem, Release Management
Computacenter AG & Co. oHG Computacenter Park 1 Kerpen, Nordrhein-Westfalen 50170 Germany	Delivery Leadership, Service Management, Availability Management, Capacity Management, Problem Management, Configuration Management, Service Take On

Original Registration Date: 2007-12-07

Latest Revision Date: 2024-01-24

Effective Date: 2023-02-08

Expiry Date: 2026-02-07

Page: 3 of 3

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.